

## **QUALITY POLICY**

Lapeer Plating + Plastics, Inc. is dedicated to providing products that meet or exceed our customer's expectations every time, on time.

We use continual improvement; key Measurables ISO9001 and IATF16949 to achieve total quality.

Our goals have been established through the following quality objectives:

- On Time Delivery
- Reduction of Plant Scrap
- Cost of Poor Quality
- Machine Efficiency & Utilization

Our success is the result of teamwork, communication, customer focus, and our shared passion for excellence.

<sup>\*</sup>Disclaimer: These objectives are in addition to customer requirements.